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FILE NUMBER: 027250.002
FROM: James M. Harrington

TOTAL PAGES (INCLUDING COVER): 15
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Dear Examiner Hong:

Attached please find the papers we filed on April 14, 2003, via Express Mail, which you indicated you have not yet received.

I appreciate your having brought this matter to my attention, as we have received the return postcard bearing the stamp of the mailroom and would not have known you had not received it until we received a notice of abandonment.

If you have any questions, please telephone me at (704) 331-7541.

Very truly yours,

A handwritten signature of James M. Harrington in black ink.

James M. Harrington
For the Firm

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The stamp of the Patent and Trademark Office hereon acknowledges receipt of the date stamped of the following:

In re: U.S. Patent Application of Love et al. Serial No. 09/783,353, filed February 14, 2001,
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